## You HAVE 3 SECONDS

Date, Time, Location, etc.

## Course Description

- You only have 3 seconds to make a first impression.
- Did you know that over 50% of the complaints filed by the Sellers and Buyers against their agents claim 'rudeness' as the cause.
- Your dress, your manners, your responsiveness, and your general service standards will affect the total transaction results.
- It's time to "polish" your professionalism...come see how!





## Registration Form

Name	
Company	
Address	
City, ST, Zip	
Email	
Work # Cell #	
License #	
Payment: Total \$	
Check Enclosed MC/V/AMEX card	
Number:	Exp
Signature:	

## Meet the Instructor:

Marcie Roggow, ABR/M, CCIM, CRB, CRS, DREI, GRI, SRS Marcie has long been the REALTORS® favorite trainer because she brings real life situations to the classroom with vigor and a crisp approach. As a practicing broker, she understands the challenges of the real estate professional. Marcie's expertise in law, agency, disclosure and professionalism has earned her the coveted DREI (Distinguished Real Estate Instructor) certification- one of 111 in the country holding that designation. Her quick wit and personal connection will make your time with her fun, educational, and inspiring!